

Gammadata Instrument AB:

Company name: Gammadata Instrument AB		VAT number: SE556296350301
Department: Nukleär service		E-mail: info@gammadatainstrument.se
Address: Box 2034		Quotation number:
Postal code, City: 750 02 Uppsala		
Contact person instrument:	Phone:	E-mail address:
Contact person service agreement:	Phone:	E-mail address:
Agreement number:		

Customer:

Company name:		VAT number:
Department:		E-mail:
Address:		Order / Reference number:
Postal code, City:		
Contact person instrument:	Phone:	E-mail address:
Agreement number::	Phone:	E-mail address:

Service location (1): (location) **G** = Gammadata **C** = Customer site **S** = Supplier site

Agreement (2): (agreement type) **SA** = Service agreement after warranty **FS** = Full service agreement
SU = Service agreement during warranty **S** = Support agreement

Service type(3): (kind of service) **PM** = Preventive maintenance **CA** = Calibration
CM = Corrective maintenance

Instruments included in agreement:

Instrument type	Serial number	FU Visits /year	Serv.location 1	Agreement 2	Service type 3	Agreement cost/ year	
		-	-	-	-	0,00	
		-	-	-	-	0,00	
		-	-	-	-	0,00	
		-	-	-	-	0,00	
		-	-	-	-	0,00	
		-	-	-	-	0,00	
		-	-	-	-	0,00	
		-	-	-	-	0,00	
All prices excl VAT.						Total SEK	0,00

Included components

Preventive maintenance (PM)	<input type="checkbox"/>
Calibration (CA)	<input type="checkbox"/>
Travel- and hotel costs in connection with PM	<input type="checkbox"/>
Support by phone and e-mail, free of charge	<input type="checkbox"/>
Response time 3-5 days	<input type="checkbox"/>
48h response time, emergency visit. Express fee will be charged	<input type="checkbox"/>
Reduced labour cost (-20% / hour)	<input type="checkbox"/>
Priority in the case management system	<input type="checkbox"/>
Hotline phone number to service department	<input type="checkbox"/>
Labour cost, repairs	<input type="checkbox"/>
Travel- and hotel costs in connection with repairs	<input type="checkbox"/>
Spare parts	<input type="checkbox"/>
Consumables	<input type="checkbox"/>

Notes

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Appendix / Enclosures:

<input type="checkbox"/>	List of service points, including parts, that will be replaced at time of PM,CA	Encl. No.
<input type="checkbox"/>	List of instruments/equipment covered by agreement	Encl. no.
<input type="checkbox"/>	Special agreement/exemption etc.	Encl. no.
<input type="checkbox"/>	Pricelist	Encl. no.
<input type="checkbox"/>	Contact info	Encl. no.
<input type="checkbox"/>	Other additions. ()	Encl. No.

Signatures:

City and date:	City and date:
Customer	Gammadata Instrument AB

1. The following conditions apply to all services performed under this Agreement
2. **MAINTENANCE OF MACHINERY EQUIPMENT**

The following is a condition for maintenance services under this Agreement:
The equipment must be in good working order and meet Gammadata requirements to be maintained.
3. **PERIOD OF VALIDITY**

The Agreement shall enter into force on the date specified in Annex and is initially for the current calendar year-end (the contract period). Subsequently, the contract period may be extended with one (1) calendar year at a time unless either party terminates the contract. Ninety (90) days notice of termination must be given in writing.
4. **MAINTENANCE TIME**

Unless otherwise agreed in individual annex, service work will be performed during non-holiday Monday-Friday 8 am to 5 pm.
5. **FEES AND PAYMENT TERMS**

5.1 Maintenance fees are quoted in the respective annex, payable quarterly in advance, unless otherwise indicated in the Annex to the appropriate service section. Any additional costs are paid within thirty (30) days of the invoice in arrears.

5.2 All fees are exclusive of VAT. Any delay in payment entitles Gammadata to a default rate of twelve (12) percentage points above the stated Riksbanks base rate.

5.3 Gammadata reserve the right, before a new calendar year, to revise maintenance fees. The amendment shall enter into force sixty (60) days after Gammadatas written notification of the change. The Customer is entitled, within thirty (30) days after the notice of revised maintenance fees to terminate the contract, in writing.
6. **RESPONSIBILITY**

Gammadata is responsible for damage to property caused by negligence of Gammadata or its personnel in performance of its obligations under this Agreement. Gammadata will not under any circumstances be held responsible for loss of data, inaccurate measurements or indirect or consequential damages therefrom. Gammadata are responsible for transport insurance of goods during transport to the customer. The Customer is responsible for the transport insurance of goods to Gammadata.
7. **THE CUSTOMER'S DUTIES**

It is the Customers responsibility to use the equipment properly, to use the operating components as per Gammadata's specifications, and also to ensure that maintenance procedures are carried out regularly, and on time, according to Gammadata's operating instructions. It is also Customers responsibility to not allow anyone other than Gammadata personnel to adjust, alter, repair or maintain equipment and to immediately notify Gammadata when equipment is in need of maintenance or not functioning properly.
8. **EXEMPTIONS FROM THE OBLIGATION OF SERVICE**

The following maintenance services are not included in this Agreement:

8.1 Maintenance due to unauthorized attempts by unauthorized personnel, other than Gammadata, to repair, maintain or modify equipment covered by this Agreement.

8.2 Maintenance that, according to Gammadatas professional opinion, is required due to accident, negligence, abuse, lack of power, lack of control of environmental conditions, lightning, other natural occurrence or failure not attributable to normal use of the instrument.
9. **TERMINATION**

If either party fail to fulfil its duties under this Agreement, the other Party may terminate this Agreement with immediate effect without observing the notice period.
10. **DISCHARGE**

Gammadata disclaims any responsibility for delays in meeting its obligations due to causes over which Gammadata not reasonably could be considered to prevail.
11. **TRANSPORT OF AGREEMENT**

Neither the contractor or customer is entitled to transfer its rights or obligations under this Agreement without the other Party's written consent.
12. **GENERAL**

12.1 Any dispute concerning the conditions in this Agreement that the parties cannot resolve through negotiation, shall be settled by arbitration in Sweden in accordance with Swedish law.